

Communicating Like a Leader

Communication is a foundational leadership skill. Leaders who can effectively communicate leverage their ability to connect to enhance their productivity and the productivity of their teams. Each of the core functions of management rely on the effective application of communication skills.

In this session, participants will learn the five key habits of effective communicators and how they apply to vital leadership functions.

Program Outcomes

- Build commitment of team members to organizational mission and team goals
- Communicate with trust in mind
- Reduce conflict by using communication that builds agreement
- Use communication to build strong relationships

Learning Process

Learning Content

- Role of Communication in Leadership
- Four Roles of a Leader
- Five Key Habits of Effective Communicators
- Applying the Habits to Improve Outcomes

Learning Reinforcement Tool

- Action Learning-Communication Style Inventory
- Self Reflection-Communication Outcomes Journal

Program Length 8 Hours

Potential Applications

All or part of this course could be part of a solution to help organizations with the following objectives:

- When leaders need to improve the clarity and impact of their messages
- Introduce a major project or initiative
- Enhance the skills of High Potential employees